

# Introduction to Self-Serve Password Management for Webmasters

DAV has a Self-Serve Password Management Website available.

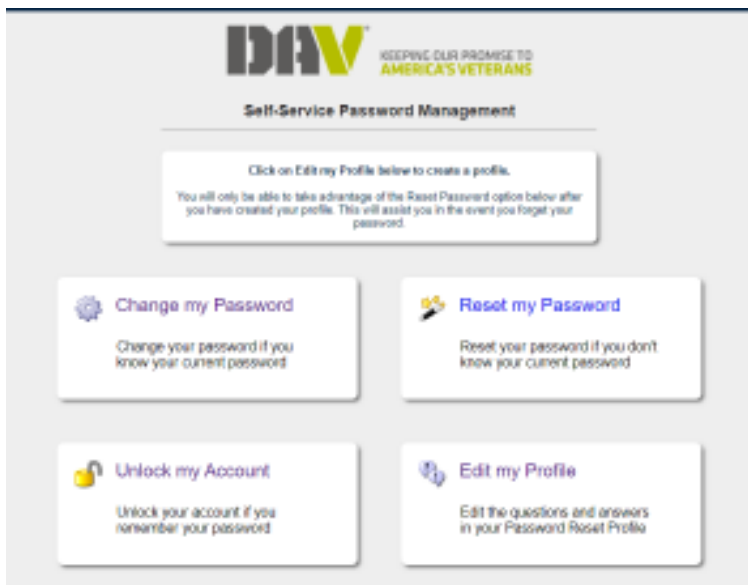
## What is Self-Serve Password Management?

Self-Serve Password Management allows users to change passwords, unlock accounts and reset passwords, at any time, even if you have forgotten your password.

## How does it work?

The first step in self-serve password management is to complete a profile for your account. This profile consists of three security questions and answers. Users will be directed to go to the password management site and complete their profile. Once your profile is complete you can come back to this site at any time to unlock or reset your account. The site will ask you your three questions and you will supply the answers that you gave when filling in the profile. Once you answer the questions successfully you will be allowed to unlock or reset your password. You will only be able to take advantage of the Reset Password option after you have created your profile.

<https://mypassword.dav.org/>



## Additional Info

- Passwords must still meet complexity requirements: 8 characters or more, include upper & lower case, include numbers, include symbol.
- You will need to know your password to initially complete your profile.
- If you do not know your Webmaster password, please contact the DAV Membership Department before completing the profile.

### **What will I use this for?**

DAV Member Webmasters will use this for their FRAT account; the account that you use to login to <https://davwebsites.dav.org> . This will NOT have an effect on accounts or applications that require a different logon than your FRAT account.

### **How does this help me?**

The password management website should always be available, which means you can change, unlock or reset your password 24/7 without the help of DAV Membership Department.

If you have any questions about this process, please visit our [FAQs](#) or contact the DAV Membership Department via email, [membership@dav.org](mailto:membership@dav.org) .