



Disabled American Veterans
 Department of Colorado
 June 2018
 Volume 2018, Issue 2

“Your Voice from Headquarters”

COMMANDER’S DESK BY BONNIE ROHN

Many thanks to all of you for your support in electing me as your new DAV Colorado State Commander for the year 2018-2019.

This year, I hope, is going to be an exciting and busy one, starting with the Utah and New Mexico State Conventions. I was able to attend the Utah Convention and Jr. Vice Commander, John Carmona, attended the New Mexico Convention.

We will have the ribbon cutting and tours of the New VA Regional Hospital upcoming.

Also upcoming, is the National Convention in Reno, Nevada July 13th to the 18th. This is where all the Chapters around the U.S., (Alaska, Hawaii, Puerto Rico), come together for seminars, meals, meet n’ greet, and entertainment.

My goals for this year is keeping all of us on the up and going track. Remember, we were all soldiers at one time. I



*Jr. Vice Commander
 John Carmona &
 Commander Bonnie
 Rohn at Utah’s
 Department Convention*

hear so many times that I’m with the VFW or the American Legion already. A veteran is a veteran, and anyone can belong to the DAV. Most DAV Chapters should also have a CSO, (Chapter Service Officer), who can work with that Veteran when it comes to his/her compensation. If you have any questions in regards to this, contact the NSO office where Carmen and her staff will gladly guide you through the information needed to help a veteran.

I’m hoping to see more Chapters develop. If you are striving to keep

(Continued on page 2)

Department Officers for 2018-2019

Commander
 Bonnie Rohn

Senior Vice Commander
 Darla Sanders

Junior Vice Commander
 John Carmona

Immediate Past Commander
 Stephen Miller

Judge Advocate
 Michael Schievelbein

Adjutant
 Andrew Grieb

Chaplain
 The Rev. Garry Turks

Chief of Staff
 Steve Larsen

Sergeant-at-Arms
 John Joffrion

Officer of the Day
 Bernard Benton

Photographer
VACANT

Office Coordinator
 Joni Cousland

Department Secretary
VACANT

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NEWSLETTER SUBMISSIONS

The Department of Colorado "Your Voice from Headquarters" is published quarterly, at the end of March, June, September and December.

Articles and photographs are due to Department Headquarters by the 15th of each issue month for publication in that quarter's newsletter.

Articles will be reviewed and edited for content, grammar and spelling.

Photographs should be submitted in JPEG format. Please submit names of people in pictures from left to right, front to back.

Submission of articles and photographs does not guarantee publication.



COMMANDER'S DESK

(Continued from page 1)

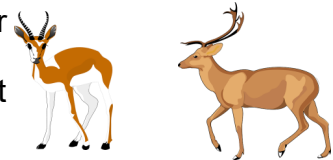
members coming to your meetings, think about a change in time and date. My own chapter in Fort Morgan can attest to that. Where would you like to see a chapter evolve?

I welcome Darla Sanders as my Sr. Vice Commander. This is the first time in Colorado DAV history that two women were on line together!! Yeah!! (Is it because we don't have to stop and ask for directions?!) Not really, I'm sure we will.

There are other chapters out there who are in need of a new transport vehicle. Paying it forward from each chapter, whatever you can afford, helps out.

Other than that, I'm looking forward to seeing as many of you as I can this year while I go around visiting chapters. Keep the roads free of snow and ice and the temperature not too hot! If you have an upcoming event that I can make it to, let me know in advance. I'm in Fort Morgan, Northeastern part of Colorado out on I-76. (Where the deer and the antelope play!)

Blessings to all of you and have a great year.



ADJUTANT'S NOTES BY ANDREW GRIEB

We've just come out of our 98th Annual Convention and I want to congratulate our new Department Officers for the coming year.

As usual, we start off the year with lots and lots of activity. Hurry up to here, hurry up to there. Lots of people to meet, lots of things to see.

On a personal note, please be aware that my family is in the midst of a crisis, with my mother in hospice. My availability will be limited on occasion, however, I am making every effort to continue to be in the office on a regular basis. I am maintaining my open door policy for any member of the Department that wishes to contact me, as long as I am available and in the office. There is no question too trivial or any small concern. We're in the mission of the DAV together and we always will be. I have made a commitment to be here to help in any way that I can and if I don't know the answers to questions right away, I know where to find them!

As of this writing, the office of Department Photographer is still vacant. Commander Rohn is searching for a replacement for this valuable position. Please contact Department Headquarters if you are interested. Thanks!

COLORADO GOVERNOR SIGNS VET BILL

Colorado HB 18-1060 was signed by Governor John Hickenlooper on May 21st, making larger portions of military retirement pay exempt from state income tax.

This new law will extend the state tax deduction for military retirement pay to people who are under the age of fifty-five. The law presently allows military retirees who are between 55 and 65 to deduct \$20,000 from their state income gross income and those who are 65 or older are allowed a deduction of \$25,000 from their state income gross income.

The allowed deductions for retired personnel under the age of 55 are:

- For the income tax year of 2019 the deduction is \$4,500.
- For the income tax year of 2020 the deduction is \$7,500.
- For the income tax year of 2021 the deduction is \$10,000.
- For the income tax year of 2022 and 2023 the deduction is \$15,000.

This deduction only applies to individuals who are receiving military retirement pay and the deduction is only good through the tax year of 2023. After that, it will be up to the state legislature to determine if it will continue.



C.A.T. TRAINING

Our Convention this year had the Commander, Adjutant & Treasurer Training session again and it was very well attended. We encourage any officer, that did or did not attend, to contact Department Headquarters and get on the list for the PowerPoint slides for the training session. This will help guide you through the training that was given. A separate file for notes will also be included. Many of the officers that were in attendance have stated that this training was extremely helpful in “getting the course straight” for the coming year.

STAFFING CHANGES

As you may have noticed from the front page, we down a Department employee. Unfortunately, we were forced to part ways with Kelsey Kiernan shortly after the Department Convention and the hunt is on for a replacement.

The Department wishes Kelsey good fortune as she moves on to a new chapter in her life.

Once again, we have turned to City Wide Staffing for a temp-to-hire for the position and we are hoping to fill this position as soon as possible.

In the meantime, Adjutant Grieb’s wife, Guangping Li, has volunteered to help answer the phones from time-to-time until a replacement can be found.



AUXILIARY STATE COMMANDER BY LESLIE SANDOVAL



This year promises to be a great year. We had a wonderful State Convention, with great food and visiting with lots of old and new friends. I feel that we accomplished a great deal and it was nice to see so many awards go to such deserving Units. Keep up the good work everyone. I want to thank all of you who made it possible, from the goodie bags to the Past State Commander Lunch, it was all wonderful.

We brought back a very promising group of line officers, Jay Alexander, Senior Vice Commander; Sharon Bilodeau, Junior Vice Commander; Shirley Walker, State Treasurer; Rick Chapman, State Chaplain; Susan Miller, State Adjutant and Marilyn Hogue, our State Judge Advocate. It's a wonderful feeling knowing that you have a great group of supporters that

are there to help make things go right and help keep me on track.

Now we're on the run.

Our first stop was to Midvale Utah, visiting with Beth Maughan Utah DAVA State Commander and on to New Mexico visiting with Teresa Barr New Mexico's DAVA State Commander. We loved traveling and seeing such beautiful sights and casinos.

Soon well be off to National Convention in Reno Nevada, and after to Fall Conference in Kentucky. It's an honor to be able to represent our beautiful state. I Hope to see you all there.

May God keep you all safe in all your travels.

AUXILIARY STATE ADJUTANT BY SUSAN MILLER



Congratulations to the Colorado DAV and DAV Auxiliary for a great convention. Commander Leslie Sandoval did a great job on the Auxiliary side.

Thank you to the Department of Colorado DAV and the Department Office Staff for their continued support of the Auxiliary. It is greatly appreciated. Congratulations to Carmen for winning all the Auxiliary Raffle prizes. It was fun.

I want to thank the SECs and DEC's for their participation in the Memorial Service. Thank you to those of you who covered for the absent ones. It was greatly appreciated.

I want to thank Leslie Sandoval for appointing me as State Adjutant and the SEC for approving the appointment. I will do my best to make it a great year. I wish all the new officers, DAV and DAV Auxiliary, a successful year.

If I can be of assistance to anyone, please don't hesitate to contact me. I hope to see you at the National Convention in Reno, Nevada.

Let us all remember the purpose of this great organization and work hard this year to make it greater.

TRUMP SIGNS VA LAW TO PROVIDE VETERANS MORE PRIVATE HEALTH CARE CHOICES

Donovan Slack, USA TODAY | Published 12:54 p.m. ET June 6, 2018 | Updated 2:42 p.m. ET June 6, 2018

WASHINGTON — President Trump signed legislation Wednesday paving the way for a major overhaul of the Department of Veterans Affairs and expanded access for veterans to VA-funded care in the private sector.

The measure, which passed both chambers of Congress last month with overwhelming bipartisan support, delivers on a key campaign promise for Trump, who pledged to provide veterans with more non-VA health care choices.

"What a beautiful word that is — choice — and freedom to our amazing veterans," Trump said at the signing ceremony. "All during the campaign I'd go out and say, 'why can't they just go see a doctor instead of standing in line for weeks and weeks and weeks?' Now they can go see a doctor."



In addition, the law provides pre-9/11 veterans with benefits to help cover the cost of in-home care-givers. Such benefits previously were provided only to post-9/11 veterans.

Working out the details of exactly how and when that will happen is now up to agency officials tasked with drawing up regulations under the law.

If confirmed, Trump's pick to lead the VA, Robert Wilkie, would lead that effort. Criteria to be considered include wait times for VA appointments, quality of VA care and distance from a VA facility.

Known as the VA MISSION Act, the law directs the VA to combine a number of existing private-care programs, including the so-called Choice program, which was created in 2014 after veterans died waiting for appointments at the Phoenix VA.

Two veterans from Texas who traveled to Washington to be at the signing said the Choice program has been extremely helpful for them. Laura Vela, who served in the U.S. Army, and Air Force veteran Antonio Garcia said they previously had to drive nearly four hours each way to reach the nearest VA hospital in San Antonio.

"To me, it's the perfect program," said Garcia, who had his knee replaced last year by a health care provider about a half mile from his home in Brownsville.

"I think it's a step forward," said Vela, who saw a private provider at VA expense for gall bladder surgery. "It is strengthening our health care, and I think it will improve the healthcare and welfare of all of our veterans."

The law also creates a commission to recommend which VA facilities are worth repairing, where new ones should be built, and which ones should be closed and care provided in the private sector instead.

The measure includes some incentives to help the VA hire more health care providers. It allows the agency to provide scholarships to medical students in exchange for their pledging to work at VA. Currently some 33,000 positions are unfilled at the agency.

In addition, the law provides pre-9/11 veterans with benefits to help cover the cost of in-home care-givers. Such benefits previously were provided only to post-9/11 veterans.

The VA also will be allowed to set up pilot programs under the law to test how to deliver better care more efficiently, including with public-private partnerships.

ROCKY MOUNTAIN REGIONAL VA MEDICAL CENTER SET TO OPEN

It is with no small amount of pleasure that the Department announces that we have received official notification that the new VA Medical Center in Aurora will have its grand opening on July 21st beginning at 10:00 am.

For further details and if you wish to attend, please contact the Department office.



ACCUMULATION OF FUNDS

Department has been asked on numerous occasions to explain the accumulation of funds article in the National Constitution and Bylaws.

Section 18.2 of the National Constitution states that “Subordinate units may not accumulate funds, whether for service purposes or otherwise, in excess of three times the expenses of their last fiscal year.”

Simply put, the Chapters must take their last Annual Financial Report and ensure that they do not have three times their expenses for that year in available funds, no matter what the funds are designated for.

As an example, Chapter XXX reports on their Annual

“Simply put, the Chapters must take their last Annual Financial Report and ensure that they do not have three times their expenses for that year in available funds, no matter what the funds are designated for.”

CHAPTER 21 MAKES DOUBLE GOAL

Congratulations to Clyde Seiler Chapter 21 for making two membership goals this year!

First, the Chapter exceeded 2,000 members before the end of year deadline.

Second, the Chapter also made Total Paid Life Member Goal before the deadline, too.

Way to go!



Financial Report that they had expenses last year of \$45,000. That means that the Chapter may not have more than \$135,000 in available funds in the bank.

“This is not to hamper our Chapters from saving money for specific projects, however, we must remember that our primary mission is service to veterans,” said Andrew Grieb, Department Adjutant. “We can’t have large sums of money hanging around doing nothing. We must have a plan on how we will utilize the money or it must be used for service immediately in order to keep our Chapters from violating this part of the National Constitution.”

Grieb recognizes that many Chapters wish to have their own Chapter home or buy larger facilities, rather than rely on other veterans service organizations for space to meet. He also recognizes the need to establish a physical presence in their communities to serve the veterans requires saving money to purchase a building.

“When planning for these projects, contact Department Headquarters. We can talk about long range planning, grants and other means of fundraising for these types of projects. Let’s always remember that our goal is first and foremost service, then we can look at the other aspects of fundraising and savings for this type of endeavor. If it’s done the right way, we can save everyone a huge headache.”

VETERAN SERVICE ORGANIZATIONS ESTABLISH A VETERAN'S CREED

Washington, DC – Eleven major veterans service organizations announced the development and adoption of the Veteran's Creed. The participating organizations presented the creed at an event on Flag Day, June 14 in Washington, DC.

The Creed is the result of extensive discussions and consultations among the group that began last fall at Georgetown University. It is meant to inspire veterans to continue to serve and lead in their communities and our country, and to continue to make a difference in our world.

"I believe the Veteran's Creed could remind veterans of what they miss about their service and encourage them to continue to make a difference in their communities and across our country," said Gen. George W. Casey, Jr., the retired former Army Chief of Staff. "We need their talents."

Each element of the Creed is rooted in shared military tenets, the missions of participating veterans service organizations and in the altruistic ethos of veterans themselves. It is also meant to remind Americans that the principles and values veterans learned in the military—integrity, leadership, teamwork, selfless service—can greatly benefit our country. "The Creed will help prepare veterans for their productive civilian lives," said Dr. Joel Kupersmith, Director of Veterans' Initiatives at Georgetown University.

"DAV is honored to join General Casey, Dr. Kupersmith and our fellow service organizations in presenting this important creed. It summarizes the values and continued mission we share as a community of veterans. It unites us in common purpose and shows our fellow Americans the ethos that make veterans a productive and critical asset to the nation long after our time in uniform is complete."



– Garry Augustine, DAV National Service and Legislative Headquarters Executive Director

The Veteran's Creed

1. I am an American Veteran
2. I proudly served my country
3. I live the values I learned in the military
4. I continue to serve my community, my country and my fellow veterans
5. I maintain my physical and mental discipline
6. I continue to lead and improve
7. I make a difference
8. I honor and remember my fallen comrades

The participating group of veterans service organizations includes AmVets, DAV (Disabled American Veterans), HillVets, Iraq and Afghanistan Veterans of America, Military Order of the Purple Heart, Paralyzed Veterans of America, ROA (Reserve Officers Association), Student Veterans of America, Team Rubicon Global, Veterans of Foreign Wars and Wounded Warrior Project.

NEW VEHICLE OBTAINED FOR TRANSPORTATION PROGRAM

After a great deal of discussion, the County Commissioners of Chaffee County agreed to donate \$16,500 to the DAV Department of Colorado for the purpose of obtaining a new 2018 AWD Ford Flex SE for the DAV Transportation Network in that county.

Department purchased the vehicle from Phil Long Ford in Lakewood and it is now awaiting the new wrap that will designate it as a part of this invaluable program for our nation's veterans.

As soon as the vehicle is finished, it will go to Chaffee County and begin its service.



The new 7-passenger 2018 AWD Ford Flex that is destined for Chaffee County's DAV Transportation Network.



VA ECHCS DIRECTOR: SALLIE HOUSER-HANFELDER

Greetings! My name is Sallie Houser-Hanfelder and I am the Director of the VA Eastern Colorado Health Care System (ECHCS). I would like to thank DAV Adjutant Andy Grieb for extending the invitation to us to have a space in your newsletter this quarter. I am excited to share news about your new Rocky Mountain Regional VA Medical Center (RMR) in Aurora.

In this newsletter you will read about what makes your new medical center special and sets it apart from other VA facilities around the country. You'll learn about new services we will be able to provide that we couldn't before, and how this will make RMR a destination health care facility for many Veterans.

The official RMR ribbon cutting ceremony will take place on July 21, 2018, but we are not waiting until the doors open to load test the various equipment and systems that will help us provide world-class care to you. We are conducting important test days to familiarize our staff with their new equipment and work spaces, facility layout and workflow. I'm happy to report we found opportunities for improvement and made the changes and tweaks necessary to serve you better.

Thank you for giving me the opportunity to show you your beautiful new state of the art medical center. I am sure you will love it and will be proud to call it your own. Thank you all for your service, and for choosing to let us serve you!

KEEP IN TOUCH!

We want to help you stay informed about news and happenings at your new Rocky Mountain Regional VA Medical Center and in surrounding community outpatient clinics around Eastern Colorado.

Please follow us on our social media accounts and stay up to date!

Facebook:
www.facebook.com/DenverVAMC/

Twitter: www.twitter.com/VADenver

Flickr: www.flickr.com/photos/echcs/albums

Website:
www.denver.va.gov/

Call:
(303) 399-8020
(888) 336-8262

*Phone numbers will not change



VETERANS EXPERIENCE OFFICER: GREG CRENSHAW

Welcome to all my Brothers and Sisters that have served in our Armed Forces, those that have and continue to serve Veterans nationwide! It is my honor to offer a view into the world of the Patient Experience. My name is Greg Crenshaw and I am the new Veterans Experience Officer at VA ECHCS.

The Patient Experience is defined as the sum of all interactions shaped by the organization's culture that influence Veterans' and their families' perceptions along their health care journey. In November 2017 the Secretary of the VA approved several initiatives to improve the customer service experience.

With the new Red Coat Ambassador Volunteer training and the new "Own The Moment" employee training, we've taken a hands-on approach to customer satisfaction. The mission of all ECHCS employees is to provide a consistent, exceptional experience that builds trust and confidence with Veterans, their families and caregivers. We are listening to your feedback and making changes to get better for you! Thank you for your service, and for choosing VA!



Mission Statement:

The way we treat Veterans today is the reason they will Choose VA tomorrow.



Patient Experience Framework Wheel

HOW IS SATISFACTION RATED?

Data received from surveys provides us with the ability to determine satisfaction of our Veterans and families.

Veterans we serve fall into two data groups: those that primarily rely on the mail system and those that rely on electronic means.

To ensure both groups were reflected, electronic and mail-in methods were used to provide medical centers with a visual means to see where improvements are needed.

Through workshops for staff, the external links of the Patient Experience Framework wheel support satisfaction levels.

DENVER VA MEDICAL CENTER AND ROCKY MOUNTAIN REGIONAL VA SIDE BY SIDE

Information	DVAMC	RMRVAMC	Differ-
Acres	13	31	+18
Total sq. ft.	600,000	1,200,000	+600,000
Total Beds	148	168	+20
ICU	24	28	+4
Med Surg	59	50	-9
Rehab Med	10	10	0
Psychiatry	36	30	-6
Spinal Cord	0	30	+30
PTSD	19	20	+1
Exam/Treatment/Procedure Rooms	292	336	+44
Dental Rooms	14	21	+7
GI Procedure Rooms	4	6	+2
Operating Rooms	7	7	0
Therapy Pool	0	1	+1
Mammography Exam Room	0	1	+1
PET CT	0	1	+1



On the left, you can see a facility comparison chart that breaks down the amount of space that will be gained in the new medical center.

First, most patient rooms in the new medical center will be private rooms with private in-suite bathrooms. This will be extremely beneficial to patients and their families, and will encourage family members to stay longer during inpatient visits. Studies show patients recover more quickly with support from family and friends, and private inpatient rooms will contribute to better health care outcomes. The private rooms will also allow for more in-depth and private conversations between patients and their

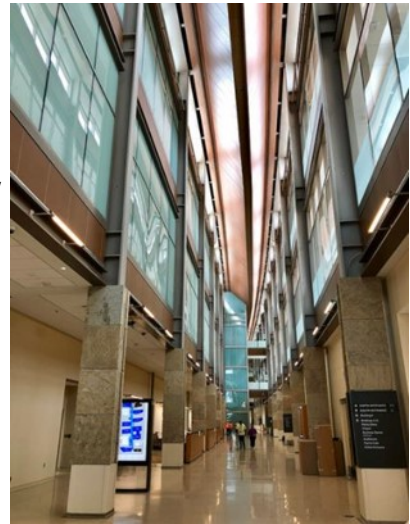
health care providers.

We made space for our brand new 30-bed Spinal Cord Injury & Disorders Unit. This is a new unit for ECHCS, and when it opens early 2019, it will make RMR a destination health care facility for many of our nation's heroes who have previously driven hundreds of miles for the specialized care we will provide. We will continue to offer our PTSD-Residential Rehabilitation Treatment Program on the DVAMC Campus until it can be relocated to its new home at RMR.



ROCKY MOUNTAIN REGIONAL: BY THE NUMBERS

The Rocky Mountain Regional VA Medical Center (RMRVAMC) is a welcome step forward in meeting the increased health care needs of today's Veteran population. This new facility replaces the Denver facility of 670,000 square feet with a new state of the art campus of approximately 1.2 million square feet on 31 acres, providing many new services to Veterans. Our 2,705 employees will receive more than 40,000 hours of training to prepare for their new workspaces. Leading edge technology is designed into every aspect of the new campus, bringing Veterans high quality health care well into the 21st century. Guiding principles for the new campus include patient safety, improving the Veteran's health care experience, promoting the family's role in care delivery, and protecting our environment through green design.

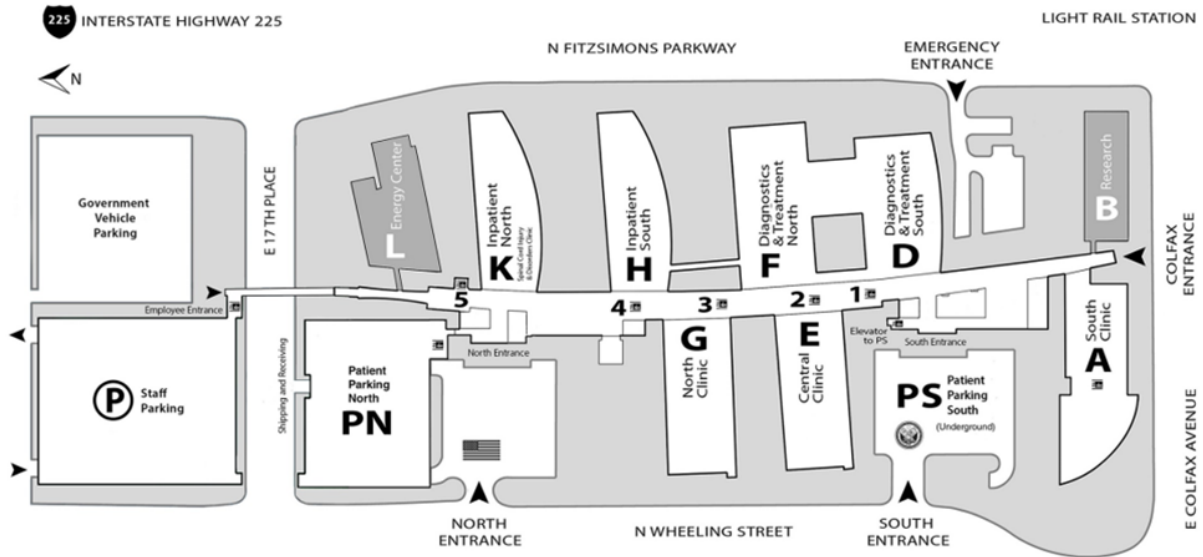


By the end of Fiscal Year 2017, ECHCS had served:

- 94,742 unique patients
- 9,649 of those were female Veterans
- 1,033,931 total outpatient visits

We expect these numbers to grow each year, as there has been a steady increase in the Veteran population in the Denver metro, Colorado Springs and surrounding areas in recent years.





The new Aurora, Colorado location is ideally located on the southeast corner of the former Fitzsimons Army base just off Interstate 225, immediately west of RTD's light rail station and neighboring Children's Hospital and University of Colorado Anschutz Health Care Campus.

There are several restrooms and water fountains down the length of the concourse. The Patriot Brew coffee shop is located near the Patient Parking Garage and North entrance for your convenience. The cafeteria is at the other end of the concourse near the South and Colfax entrances, and there is a new, larger Patriot Store in between. There are also several seating areas along the concourse for your comfort. As always, Patient Transport is available to meet your mobility needs.



IMPORTANT DATES TO KNOW & SHARE

We know there are a lot of changes coming your way. Here are some important dates that we need your help to spread the word:

July 21, 2018—Ribbon Cutting Ceremony. This will be a celebration for you, our Veterans, and will begin at 10 a.m. at 1700 N. Wheeling Street, Aurora, Colorado 80045. You are cordially invited to the ceremony! Please see the invitation below.

July 27, 2018—We are moving many outpatient services from the Denver VA Medical Center to the Rocky Mountain Regional VA Medical Center. **Please be sure to check your appointment letters to verify where your appointment is scheduled!**

August 4, 2018—We are moving any remaining inpatient Veterans to their new facility. As of 7:00 a.m. that day, the Emergency Department at the Denver VA Medical Center is closed for business. **The Emergency Department at the Rocky Mountain Regional VA Medical Center will open at 7:00 a.m. August 4, 2018.**



*Sallie A. Houser-Hanfelder
Director, VA Eastern Colorado
Health Care System*

*cordially invites you to the
Rocky Mountain Regional
VA Medical Center
Ribbon Cutting Celebration*

*Saturday, the twenty-first of July
at ten o'clock in the morning*

*Rocky Mountain Regional
VA Medical Center
Flag Entrance
Aurora, Colorado*

Reception and tour immediately following



DID YOU KNOW?

The main phone numbers for RMR will be:

Local: **(303) 399-8020**

Toll free: **(888) 336-8262**

Some Foundational Services will remain at the Denver VAMC until they can be moved to their new homes. These Services include:

- PTSD Residential Rehabilitation Treatment Program
- Some Primary Care and support services
- Some Outpatient Mental Health Services

July 2018

July 1—Beginning of New Membership Year for Chapters and Departments

July 4—Independence Day

July 14-17—National Convention, Grand Sierra Resort & Casino, Reno NV

July 21—RMR VA Medical Center Grand Opening Ceremony, 10:00 AM

August 2018

August 4—US Coast Guard Birthday

August 7—Purple Heart Day

August 19—National Aviation Day

September 2018

September 2—Victory over Japan Day

September 3—Labor Day

September 8—Homelake Summerfest, Monte Vista CO

September 15—Pueblo CLC, All Activities Day, Pueblo CO (tentative)

September 9—Grandparents Day

September 9—14—National Disabled Veterans TEE Tournament, Iowa City IA

September 11—Patriot Day

September 18—US Air Force Birthday

September 21—POW/MIA Recognition Day

September 22—First Day of Autumn

September 27-29—Auxiliary National Fall Conference, Embassy Suites, Lexington KY

September 28—Last day to submit Chapter Annual Financial Reports

September 30—Gold Star Mother's Day

Adjutant's Thought

The only way to do great work is to love what you do.
If you haven't found it yet, keep looking. Don't settle.

- Steve Jobs